

**From:** [REDACTED]

**Sent:** Saturday, August 24, 2024 2:09 PM

**To:** WRS Enquiries <enquiries@worcsregservices.gov.uk>

**Subject:** Extended Licencing Application Re: Bank Bar & Cafe, Astwood Bank, Redditch. Ref: 24/03997/VARYPL

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Dear Sir/Madam,

I wish to register my objection to the above application on the basis that I am a resident who will be adversely affected if it is granted.

I reside in a purpose built retirement apartment which overlooks Queen Street where the bar is situated. When I moved here Bank was not a licenced property. Since opening as a bar the noise level has become troublesome with people shouting, swearing and revving car engines on the street outside.

My home is no longer the sanctuary it was.

Please don't grant this application.

Kind Regards,

[REDACTED]  
Flat [REDACTED] Eastwood Court,  
[REDACTED] Foregate Street,  
Astwood Bank,  
Redditch  
B96 [REDACTED]

**From:** [REDACTED]  
**Sent:** Thursday, August 29, 2024 10:47 AM  
**To:** WRS Enquiries <enquiries@worcsregservices.gov.uk>  
**Subject:** The Bank Variable licence application

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Hello

Ref 24/03997/VARYPL

On behalf of the residents of Eastwood Court I would like to object to the above varying licence application.

Eastwood Court is situated in a quiet residential area and contains flats for independently living retired people. Most of the residents have been here for a number of years. The entrance to the Bank Café and Bar, which opened recently, is just twelve metres opposite our premises. The bar area is situated on the first floor and overlooks the living rooms and bedrooms of the flats of some of the residents.

We would like to object on two grounds.

Firstly, the sound from live bands and pre-recorded music (DJ's) is so loud, especially the thumping bass notes, that it causes distress to the residents who have to endure this noise just a matter of yards from their homes.

Secondly, the Bank Bar and Café have erected a patio area outside the entrance where customers can sit and drink. The noise, shouting, loud laughing, made by the people sat outside late evening consuming alcohol, even when there is no music being played, is also causing a lot of upset to the residents by keeping them awake. We also have to endure the noise made by some of the customers when leaving the premises who stand outside the entrance continuing their loud conversations for up to another half-an-hour.

We think that extending the licencing hours to midnight on Friday evening and to 1.00 am on Sunday morning will mean that the residents of Eastwood Court, and other people living in the surrounding area, will then have to put up with the associated noise problems for longer and later into the evening.

May I also add that we cannot understand why a licence to sell alcohol and allow live music was granted to the Bank in the first place considering its location. There are already two licenced public houses and a cocktail bar within the area.

Before you consider granting this extension, put yourself in our position. If licenced premises opened up just metres opposite your house, would you be happy to have to endure the noise and inconvenience?

[REDACTED]

**From:** [REDACTED]  
**Sent:** Wednesday, September 4, 2024 8:03 AM  
**To:** WRS Enquiries <[enquiries@worcsregservices.gov.uk](mailto:enquiries@worcsregservices.gov.uk)>  
**Subject:** 24/03255/VARYPL

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Greetings.

I would like to raise a concern on this license request.  
I live opposite the Bank & previously did not know about the license request which gave them the 1am opening on Saturdays for the summer period. To say it was a shock to hear music playing past 23:00 till 1am was a shock for myself.  
Now I see that they are requesting to have this opening times to be all year round.  
The bank itself is located in a residential area  
(see image below) everything in the red are houses and flats with the bank in the centre.

Now I'm going to be honest I don't mind them being open till 1am. My issue is the noise from music played past 23:00.  
I was used to the music till then as that is how it used to be.  
There has been on occasion times when I have been able to feel the bass and hear the complete lyrics to songs from inside my living room. Or from the back in my kitchen.  
Now If the music past 23:00 is turned down to a degree that it cannot be heard from the outside of the building, I will have no issue. My main concern is for those in the direct vicinity of the Bank itself, if music is being played loud every Saturday until 1am that will cause a disturbance to all living directly near the Bank, myself included, who at times has suffered high levels of stress & anxiety for being unable to rest or sleep on a Saturday night.

As I have said if they want to open till 1am that's fine. But if they are wanting to play music it must not be audible to every building in the surrounding area, especially past 23:00.

Thank you for your time.

[REDACTED] (please may my name be kept anonymous if this is to be shown to the owners of the Bank)



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